

August 20, 2026

Memo To: Water District Customers

From: Matt Betts, Superintendent – Stonington Water System Outage

Subject: Notice of Temporary Water Service Interruption

Date/Time: Monday, August 24, 2026, from approx. 8:00 AM until 4:00 PM

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As part of the ongoing water improvements planned along School Street, there will be a full system water service outage to tie in the waterline at Highland Avenue. The Water Company's contractor, Sargent Corporation, will be replacing valves near the intersection of Highland Avenue.

To conduct this work, we will need to shut down the water main. Water service will be temporarily unavailable on August 24, 2026, beginning at approximately 8:00 AM. The work will take approximately 8 hours to complete. Once the work is completed, water service will be restored to your building.

Once service is restored, you may experience discolored water or air in your water line. If this occurs, please run your cold tap water for a few minutes until the water runs clear. If any discoloration or air persists, please contact us for further assistance.

Our team will work as quickly as possible to complete the work and restore service. We apologize for any inconvenience and appreciate your patience and cooperation. If you have any questions or concerns, please contact either David Berry at 240-4854 or Matt Betts at 266-8603.