



AUG 23 2024

August 9, 2024

RE: New Secondary Tree Trimming Program

Dear customer,

Starting this year, we are expanding our tree maintenance program to improve reliability of service to you and your neighbors. We currently have tree trimming programs for primary lines that operate on a five-year cycle. Primary lines are located on utility poles along roadways and serve many customers, while secondary and service lines feed from the road to your home or business. Our new program will add secondary and service line maintenance to our existing program on a five-year cycle.

Contractors will trim small limbs and branches to create about two feet of clearance in all directions from your secondary or service line, if needed. No shrubbery, landscaping or lawns will be impacted. Crews will work safely and carefully and clean up when their work is complete. Contracted personnel will be reviewing the work ahead of the crews and will attempt to contact you by knocking on your door or leaving an informational flier on your door if you are not home.

Should you have a concern about vegetation impacting your service line before your turn on the 5-year cycle, Versant Power personnel can inspect your line and advise you about next steps. Please note that if you are seeking major limb or tree removal on your property, you will be advised to hire a qualified arborist to perform the work. Licensed arborists can be found at <https://www.maine.gov/dacf/php/arborist/HiringLicensedArborist.shtml>.

If you do not want to receive this service, we can remove you from the list. To learn more or opt-out, you can call our customer service representatives at 207.973.2000 or 1.855.363.7211. You can also use the online opt-out form on our website here <https://versantpower.com/secondarytrimmingoptout/>. This opt-out choice does not apply to Versant's primary lines.

Thank you,
Versant Power Vegetation Management Team